

We believe in the quality of our product. This confidence is passed onto our customers by comprehensive warranty.

Louvre Warranty

The Alluva Opening Roof Systems is a fully engineered and certified opening roof system comprising aluminium louvres, and stainless steel axles. The louvres are manufactured from high strength architectural grade aluminium that is extruded and manufactured to AS1866 and AS3902, with powder coating applied in accordance with Australian Standard AS3715. The louvres and pins are guaranteed for a period of 5 years from the date of installation against perforation or corrosion that would affect their intended performance as an effective opening roof system.

This guarantee is provided subject to the installation experiencing natural weathering conditions and being properly maintained considering the local conditions. Observing the Care and Maintenance document is essential to the longevity of the system.

Electronics Warranty

Motors are covered by a 3 year manufacturer's warranty and electronics are covered by a 2 year manufacturer's warranty but neither cover damage caused by outside influences e.g. electrical storms, power surges, black outs, storm and tempest or maintenance by other than an authorised Alluva Opening Roof Systems technician.

If the equipment requires repair or replacement under the terms of this warranty, it must be returned to the manufacturer or an authorized Alluva Opening Roof Systems Distributor. The customer is responsible for ensuring the equipment is properly packaged to prevent damage during transit. Any costs associated with shipping the equipment to the manufacturer or distributor will be borne by the customer unless otherwise specified. Repairs or replacements will be carried out in accordance with the warranty terms outlined above.

Powder Coating Warranty

Standard Powder Coat

10 Year Aluminium Durability warranty - *Conditions apply – 10 Year Aluminium Colour warranty - *Conditions apply

Premium Powder Coat

- 25 Year Aluminium Durability warranty - *Conditions apply – 20 Year Aluminium Colour warranty - *Conditions apply